

THE RITZ-CARLTON RESIDENCES

THE RITZ-CARLTON RESIDENTIAL SERVICES

The dedicated staff at The Ritz-Carlton Residences can assist with a variety of personal arrangements at an owner's request. Following are examples of offered services, some of which are included in the association or strata assessments paid by owners to their condominium or homeowners' association; some are a la carte.

ESSENTIAL SERVICES

- · Airline/Private Air Reservations • Shopping Information
- · Airport/Ground
- Transportation Arrangements Hotel and Guest Suite
- Ordering Floral Arrangements
- · Activity Arrangements
- Coordinate Delivery Services
- Automobile Rental Reservations

- · Business Center
- Limousine/Car Service Reservations
- Trash Removal
- - Reservations
- Reserving Golf Tee Times
- Restaurant Information/ Reservations
- Tour Information & Reservations
- Spa & Salon Reservations
- Services Information
- Move-in Coordination
- Notary Public Services
- Valet Parking
- Pet Care/Kennel Information & Reservations

- Loss Prevention
- Theater & Entertainment Information
- Butler/Doorman/Porter Services
- · Common Area Housekeeping
- Common Area Maintenance
- Newspaper/Magazine/Package Delivery

Á LA CARTE* GENERAL SERVICES

- Grocery Shopping
- Laundry/Dry Cleaning
- Alterations Services
- Car Washing/Detailing
- Travel & Vacation Planning
- · Equipment Rental
- Photocopies/Telegrams/ Facsimiles
- Secretarial Services
- Function/Event Planning
- In-Residence Dining/Catering
- Mail Packing & Shipping
- Personal Chef Services
- · Plant Care Maintenance
- Personal Trainer
- Translation Services
- In-home Spa Treatments/ Services
- Nanny/Child Care Services
- Pet Grooming
- Vacant Home Care

Á LA CARTE^{*} ENGINEERING SERVICES

- Light Bulb/Florescent Tube Replacement
- Furniture Assembly
- Bulk/Move-in Trash Removal Electronics Hook-Up
- Touch-Up Painting
- Picture Hanging
- Minor Electrical & Plumbing
- HVAC Filter Change

Á LA CARTE* HOUSEKEEPING SERVICES

- Vacuum & Mop Floors
- Clean Mirrors
- Dust Interior
- Oven/Cook Top Cleaning
- Strip Beds & Change Sheets
- Refrigerator Cleaning
- Wash Dishes

· Clean Bathrooms

· Clean Patio / Summer Kitchen/ Cabana

^{*} A La Carte Services may be arranged by the concierge team, and are typically provided by third parties not affiliated with The Ritz-Carlton + Guest Suites at standalone properties where the Suites are owned by the condominiums owners' association.